

Doug Jaworski

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Executive Summary

Innovative technology expert with 15 years of technology leadership experience. Expertise includes a diverse business background in infrastructure services management including extensive hands on experience and a broad range of open systems technologies. Successful in aligning business and technology priorities and bridging gaps between cross-functional teams.

Professional Experience

FORETHOUGHT FINANCIAL SERVICES, Chicago, IL

June 2008 – Present

Director, Network Services

Provided strategic and tactical planning, development, evaluation and coordination of information technology systems and applications. This includes desktop, server, network, and telephony solutions. Architected and executed technology separation strategy that resulted substantial costs savings and improved business systems delivery and support.

- Implemented MPLS WAN across the enterprise reducing voice and data costs and improved network performance
- Implemented virtualization technologies to streamline technology delivery and remote management
- Developed and managed technology operating and capital expenditure budgets and reduced operating budgets by \$1.5 million

ORBITZ WORLDWIDE, Chicago, IL

April 2006 – January 2008

Director, Infrastructure Services

Directed the strategic data center initiatives to improve operations and reduce operating expenses. Introduced energy-efficient best practices through best of breed deployment of systems and infrastructure and developed environmentally friendly green technology strategies.

- Created financial model to consolidate data center operations projects resulting in substantial savings in operating expenses for hosting budgets
- Evangelized the creation of Orbitz Labs as a platform for innovative, cross discipline development of technology solutions
- Negotiated long term data center facilities contracts to enable business growth via new technology platform
- Eliminated out-sourced data center management and created technology operations team for efficient management and reduced maintenance budget by \$1.3 million

EDMUNDS.COM, Santa Monica, CA

2004 - 2006

Director, Systems Operations and Infrastructure Services

Directed the activities of Network, Systems Engineering, Information Technology and Security Services organizations. Architected and managed a scalable and dynamic hosting infrastructure and deployment services model greatly improving deployment.

- Directed technology refresh of infrastructure including the implementation of best practices such as ITIL based processes to ensure the delivery of exceptional quality and services
- Developed the architecture for scalable deployment framework used to deploy on demand services
- Overhauled procurement practices and standardized technology purchasing resulting in capital savings

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EXPERIAN, Irvine, CA

2002 - 2004

Director, Technology Operations

Managed technical operations teams including the design and build out of new data center and technology foundation and worked with senior executives in the development of business continuity and compliance solutions strategies.

- Managed successful data center deployments while minimizing cost and negative business impact
- Oversaw development of technical security and compliance services
- Managed the implementation of off-shore call centers, utilizing application virtualization and VOIP technologies to delivery significant reductions in customer services costs while improving service levels
- Provided critical leadership in the implementation of ISO17799 standards with the development of security management best practices and the delivery of related training to ensure compliance

MOVE.COM, Westlake Village and San Francisco, CA

2001 - 2002

Manager, Website Operations

Managed website operations teams and integrated departmental capabilities by merging Database Operations, Systems Administration, Network Engineering, and Project Management to create a productive team environment and implementing effective communication processes between disciplines.

- Successfully championed the replacement of legacy Java Platform with centralized solution to improve overall infrastructure and reduced operating expenses
- Improved overall production site delivery rate and page view times across all supported platforms
- Centralized storage services through the implementation of highly available SANs and NAS based solutions and reduced storage management costs through centralized framework
- Critical member in the integration of applications and resources acquired during business mergers

ZIPREALTY, Emeryville, CA

2000 - 2001

Manager, Systems Operations

Designed and implemented technology services and the development of Data Center hosting platforms. Managed software and product releases, supervised R&D teams and worked with the development organizations to integrate systems operations and application development.

- Assisted in the development of strategic business partnerships as a technical consultant and worked with key business partners to develop strategic alliances and service level offerings
- Directed the selection, design and development of data centers to reduce operating expenses and maintained highest service levels
- Led the design and implementation of a web-based CRM application infrastructure that measurably improved customer satisfaction remote sales teams effectiveness

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Education

Grand Valley State University

Studies towards BS in Computer Science

Skills

Data Centers: 1000 sqft – 25,000 sqft raised floor management and design

Virtualization: Xen, VMware, OpenVZ, Solaris Containers, AIX LPAPS

Storage: Hitachi, EMC, NetApp, IBM DS and N series

Systems Platforms: Sun Microsystems, HP, IBM, Rackable Systems, Dell, NCR

Operating Systems: FreeBSD, Solaris, RedHat Linux, Debian Linux, Windows 2000 Server, Windows 2003 Server, AIX

Application Servers: IIS and ASP.NET, Apache HTTP Server, Weblogic, ApacheTomcat, JBOSS, Oracle Application Server

Database Servers: MySQL, Oracle, PostgreSQL, Informix, Sybase

IT Management Frameworks: ITIL, CMDB, ITSM, Six Sigma

Professional Affiliations

Member: CleanTechies.com, Green Group, Climate Savers Computing Initiative

Founding Member: Kalamazoo Linux Users Group